

Privacy Policy

Contact details of our organization

Email: info@gianlucabietolini.com

General statement of our information handling policies

We recognize the trust that you are placing in us through your dealings with us. We do everything we can to maintain that trust. Our staff are employed on the basis that they will protect information about you. This is our company standard. Under law your rights to privacy are also protected. The National Privacy Principles, GDPR, and the Privacy Act place strict requirements on us to treat certain information that you give us as confidential.

Disclosures

To whom do we regularly disclose personal information?

We may disclose information that we hold for operational and marketing purposes.

You may "opt-out" of receiving direct marketing material.

Collection

Categories	Main circumstances of collection
Identity and contact details (name, email address, telephone number and postal address, job title, including potentially your business/company name). We may also ask you to provide information about your business and your preferences with regards to our services.	When you make an enquiry/express an interest in our services; when you make a become our customer; or if you are a supplier engaged or interested in being engaged to provide services to us, or if you are applying for an employment position with us
Financial information such as payment card details or bank account details.	When making payment for our services
CV or employment application data	When you are applying for an employment position with us or to work for us as a supplier and/or subcontractor
Marketing and communications data, including any stated preferences in receiving marketing from us and any other communications preferences you have stated.	When you contact us or we contact you
Communications you exchange with us (for example, emails, letters or calls), including any feedback you provide to us regarding our services (Contact history).	When you contact us or we contact you

Transaction history data including details of services which you have engaged us to perform for you or on your behalf, information you provide us in connection with such services and associated contacts with us.	When we are administering your interaction history with us; when you contact us
Information about your use of our websites, such as what pages you have visited, how you arrived on our website, navigated around it and browsed away from it (including dates and times), page response times, download errors, length of visits to certain pages.	When navigating our websites
Information about the device you are using to access our websites, such as the type of device, its operating system, browser, IP address).	
Owners and family's owners information - information required in relation to your racing colors application to the local Horse Racing Authority (including full name, nationality, date of birth, gender (where required), the number and type of identity document (eg: Passport or ID), its expiry date and country of issue, both in respect of you and any other people you represent; this may include photographic identity information where you provide it; financial information (including your and your relatives tax declaration and patrimonial situation)	When we are managing a racing colors application to the local Horse Racing Authority (France Galop) on your behalf

Anonymity

Under the National Privacy Principles, you have the option of not identifying yourself when entering a transaction with us, wherever that is lawful and practicable. That will not be practicable where:

- You instruct us to train your horse/s because Government authorities (from both the exporting and importing countries, in case) must know the identity of the owner of the animal/s.

Retention policies

We will only retain your personal information for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorized use

or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

By law, we have to keep basic information about our clients (including contact, identity, financial and transaction data) for at least five years after they cease being clients for tax purposes.

In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you. We will retain and securely destroy your personal information in accordance with applicable laws and regulations.

Access and correction

The security of your information is important to us. When we have collected information about you it cannot be seen or modified by anyone else. We make all reasonable efforts to ensure that information is stored securely both in electronic and physical form.

However, you may access your information at any time. If you would like to know what information we hold about you please contact our privacy officer. If you discover that there is an error or information missing please notify our privacy officer and we will try to correct or add the information as soon as possible.

We will try to ensure that all information we collect, use or disclose about you is accurate, complete and up-to-date.

If you would like to talk to our privacy officer about this and any other data protection rights that you have, please contact:

Email: info@gianlucabietolini.com

Disputes

If you believe that our organization has breached your privacy rights in any way, or you would like to discuss any issues about our privacy policy please contact:

Email: info@gianlucabietolini.com

We will try to satisfy any questions that you have and correct any errors on our part.